



Kylie Strehl &lt;[REDACTED]&gt;

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**Lease Termination Paperwork**

11 messages

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**Kylie Strehl** <[REDACTED]>  
To: provinceky@greystar.com

Mon, Jan 12, 2026 at 8:28 AM

Hello,

I refuse to pay an additional \$1800 yearly than I agreed upon when I signed to renew my lease for 2026-2027. Please send me the appropriate paperwork to cancel my renewed lease.

And, to clarify, this will be done without penalty to me, correct? -

Kylie Strehl  
608 Ruggles Place, Unit 303

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**The Province** <provinceky@greystar.com>  
To: Kylie Strehl <[REDACTED]>

Mon, Jan 12, 2026 at 2:41 PM

Hello Kylie,

We are sad to see you go, but we completely understand wanting to move elsewhere. I have sent a lease termination agreement via email for you and your guarantor to sign. Please sign this as soon as possible. Should you have any further questions or concerns, feel free to reach out. I am here to help!

Best,

**Brad Andersen**  
**The Province** | 600 Ruggles Pl | Louisville, KY 40208  
o 502.636.1688 | [theprovinceky@greystar.com](mailto:theprovinceky@greystar.com)

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**From:** Kylie Strehl <[REDACTED]>  
**Sent:** Monday, January 12, 2026 1:28 PM  
**To:** The Province <[provinceky@greystar.com](mailto:provinceky@greystar.com)>  
**Subject:** [EXTERNAL] Lease Termination Paperwork

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**Kylie Strehl** <[REDACTED]>  
To: The Province <provinceky@greystar.com>

Tue, Jan 13, 2026 at 1:10 PM

Hello,

If the Province is cancelling all of the renewed leases, why do I need to sign lease termination paperwork? My understanding is that the renewal I signed is void anyways because the rate I agreed to is not being upheld.

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**The Province** <provinceky@greystar.com>  
To: Kylie Strehl <[REDACTED]>

Tue, Jan 13, 2026 at 1:26 PM

Hello Kylie,

The termination paperwork reflects that you will be leaving The Province and will not be moving over to The University agreement. We need to be able to differentiate who will be staying with The University and who will be leaving for other accommodations. Please let me know if you have any additional questions or concerns.

Best,

Brad Andersen

[The Province](#) | [600 Ruggles Pl | Louisville, KY 40208](#)  
o 502.636.1688 | [theprovinceky@greystar.com](mailto:theprovinceky@greystar.com)

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**From:** Kylie Strehl <[REDACTED]>  
**Sent:** Tuesday, January 13, 2026 6:10 PM  
**To:** The Province <[provinceky@greystar.com](mailto:provinceky@greystar.com)>  
**Subject:** Re: [EXTERNAL] Lease Termination Paperwork

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**Kylie Strehl** <[REDACTED]>  
To: The Province <[provinceky@greystar.com](mailto:provinceky@greystar.com)>

Tue, Jan 13, 2026 at 1:30 PM

Okay, so if I do not sign the paperwork, my current lease will expire as usual and I will not be penalized for not continuing to live here through UofL. Can you confirm this?

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**The Province** <[provinceky@greystar.com](mailto:provinceky@greystar.com)>  
To: Kylie Strehl <[REDACTED]>

Tue, Jan 13, 2026 at 4:23 PM

Hello Kylie,

The lease termination paperwork acts as a "receipt" that you are out of your lease. That is the only paperwork that will confirm that you have been released and no further obligations are required.

Best,

Brad Andersen

[The Province](#) | [600 Ruggles Pl | Louisville, KY 40208](#)  
o 502.636.1688 | [theprovinceky@greystar.com](mailto:theprovinceky@greystar.com)

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**From:** Kylie Strehl <[REDACTED]>  
**Sent:** Tuesday, January 13, 2026 6:30 PM

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**Kylie Strehl** <[REDACTED]>  
To: The Province <[provinceky@greystar.com](mailto:provinceky@greystar.com)>

Tue, Jan 13, 2026 at 4:53 PM

If that's the case, can the section that would prevent me from speaking about the Province publicly or privately be removed? A receipt doesn't usually have one of those...

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**The Province** <provinceky@greystar.com>  
To: Kylie Strehl <[REDACTED]>

Tue, Jan 13, 2026 at 5:00 PM

Hello Kylie,

Unfortunately, the confidentiality clause is an important part of this agreement. We are unable to edit this. If you would like to set up an in-person meeting to further discuss any concerns that you have, I am happy to do so to ensure we are coming to an agreement that works for everyone. Please let me know if you would like to move forward with setting up an in-person meeting. Please feel free to reach out if you have further questions or concerns. I am here to help!

Best,

Brad Andersen  
[The Province](#) | [600 Ruggles Pl | Louisville, KY 40208](#)  
o 502.636.1688 | [theprovinceky@greystar.com](mailto:theprovinceky@greystar.com)

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**From:** Kylie Strehl <[REDACTED]>

**Sent:** Tuesday, January 13, 2026 9:53 PM

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**Kylie Strehl** <[REDACTED]>  
To: The Province <provinceky@greystar.com>

Tue, Jan 13, 2026 at 5:15 PM

Given the lack of transparency and care for residents demonstrated throughout this entire situation, I don't feel comfortable having any conversation that is not documented.

It's deeply upsetting to me that you are trying to make people think they have to sign something when they don't, and that this contract conveniently has a clause in it that would prevent anyone from even SPEAKING about their experience here.

You have priced me out of my housing, all because of a decision that students and residents had no say in, and then tried to make me think I needed to sign something that would silence me. You clearly do not have my best interest at heart. This is incredibly shady and unethical.

I wish Greystar luck as they continue to be investigated for their conduct at the state and federal level. This situation seems to be one of many, reflecting a consistent pattern of bad faith and a prioritization of profits and image over people. And I want to emphasize people—this is people's housing. This is people's money. This is people's real lives.

I don't need any paper work as a receipt to make sure I am not penalized, and it's dishonest of you to imply such. The Province has voided the contract I signed by increasing my rent, period. I don't have to give up my ability to speak on my experiences living here or my interactions with Greystar for the law to recognize that, something I suspect you are keenly aware of.

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**Kylie Strehl** <[REDACTED]>  
To: [REDACTED]

Tue, Jan 13, 2026 at 5:21 PM

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**The Province** <provinceky@greystar.com>  
To: Kylie Strehl <[REDACTED]>

Tue, Jan 13, 2026 at 5:29 PM

Hello Kylie,

I'm sorry that your experience through this process has been negative. I have reduced pricing for multiple residents this week based on in-person conversations that we have had. My initial letter clearly lets you know to reach out if you have questions or concerns so that we can walk through them together. Every situation is different, it is not a one size fits all solution which is why we did not offer a blanket solution in the original letter.

The goal is to come to a resolution that works for all of us. If you change your mind and you would like to speak with me about this, please let me know. I have flown in from Denver this week specifically to have these conversations, so I am more than happy to work with you. Please let me know if you have any further questions or concerns for me. I am here to help.

Best,

Brad Andersen

[The Province](#) | [600 Ruggles Pl](#) | [Louisville, KY 40208](#)

o [502.636.1688](tel:502.636.1688) | [theprovinceky@greystar.com](mailto:theprovinceky@greystar.com)

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**From:** Kylie Strehl <[REDACTED]>

**Sent:** Tuesday, January 13, 2026 10:15 PM

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